

# Return and Refund Policy

## Your Satisfaction Guaranteed

At Ultimate You, your satisfaction is our top priority. We aim for you to be delighted with your purchase, but we understand that sometimes issues arise. Here's our Return and Refund Policy:

## Returns

Should you receive a damaged or defective item, please notify us within 3 days of receiving your order? We'll gladly provide instructions for returning the item for a full refund or replacement.

## Refunds

Refunds will be issued to the original payment method used during the purchase. Allow 8 business days for the refund to appear in your account once we receive and process your return.

## Exchanges

We accept exchanges for items in new and unused condition. If you wish to exchange a product for a different size or flavour, reach out to our customer support team at +91-8919795248, [care@ultimateyou.co.in](mailto:care@ultimateyou.co.in) to facilitate the exchange.

## Non-Returnable Items

Some items, such as personalised or perishable goods, are non-returnable unless they arrive damaged or defective.

## Return Shipping

Return shipping costs are the responsibility of the customer unless the return is due to an error on our part. For your protection, we recommend using a traceable shipping service for returns.

## Contact Us

For all inquiries related to returns and refunds, please contact our dedicated customer support team at +91-8919795248, [care@ultimateyou.co.in](mailto:care@ultimateyou.co.in), and we'll promptly assist you.